

Advice and referral (A&R) at Barts Health NHS Trust

Barts Health NHS Trust are implementing advice and referral as the sole referral process, specialty by specialty, using the advice and guidance functionality on eRS.

A number of services have switched to only using A&R, and more will move across in the future. Check if the service you want to refer to is using A&R here: <https://www.bartshealth.nhs.uk/referrals>

To refer to A&R, whether seeking advice or referral, you need to:

1. Change the default 'refer' to 'advice' on eRS and search for the service you are looking for:

Service Search Criteria

Search By

*Request Type: Advice (dropdown menu)

*Priority: Routine (dropdown menu)

*Enter one or more of the following fields. Entering information in more than one row may reduce the services re

*Clinical Term: [Text input field]

*Specialty: [Dropdown menu]

2. Tick the box authorising conversion to referral like this:

Do you authorise the provider to convert this advice request into a referral if appropriate?

Yes - I will ensure adequate clinical information is supplied

No - I only require advice at this time

'Good Practice' for GPs when referring/asking for advice via eRS

- Tell a story - Write in the freetext box (or task admin team to do so) a few sentences about the patient, the salient points and what question you have
- The consultant will be able to see pathology results, imaging held on PACS, and eLPR so there is no need to attach these results
- Attach any imaging that has been performed outside of Barts Health e.g. in health images
- Check the directory of services (DOS) carefully to pick the correct one (NB beware of referring colorectal surgical cases to gastroenterology)
- Continue to ask questions back to the consultant if you need to using the same UBRN

If you need help:

- Check if the information you need is in the Advice & Guidance handbook: http://coronavirus.wel.nhs.sitekit.net/20211123_AG%20GP%20Handbook%20v4.0%20FINAL.pdf
- If you still need assistance, email nelondon.tnwccgs.e-rsqueries@nhs.net